

E -governance in Klaipėda city

The current system of e-governance in the city of Klaipėda is limited to information provision on internet home-page. To start the provision of information on a new qualitative level is not possible because of the lack of information technique, imperfection of the system itself - still much paper is used and due to the fact, that the system of processing information flows is insufficiently regulated.

The creation of information society is included in "Klaipėda City Strategic Development Plan". The city would like to create a system, under which all municipal services (excluding the ones when distance rendering is not possible or participation of municipal staff is indispensable) would be provided on internet and other modern IT. The newly created system would allow the population communicates with the local government in a more convenient way, it would add to transparency of decision making and implementation, is time saving for the citizens and the staff, the e-services would be of a better quality than the ordinary ones.

On internet gates of Klaipėda city we wish to create "one - stop" e-services and e-information for the population and companies in Lithuanian and English. After adoption of legal basis on the national level, electronic signature system is also planned, it will allow to create purely interactive services for physical and legal persons. The implementation of such a project is possible only after completion of another component - modernization of the current interior information system of the city municipality administration. This system embraces 15 different sub-systems. Such a system will serve for a more optimal utilization of the city's financial and administrative resources. On the newly created internet system of Klaipėda city administration all the necessary juridical, economic and other information will be provided. Having changed from paper work to electronic, the data flows will increase up to 5 times. At the same time the speed of information sharing and decision making will become much faster.

Of the current 250 labour places at Klaipėda City Municipality Administration , 150 will be modernized. The process of modernization has already started. After feasibility study carried out by St.Co."Alna" in 2003 - 50 labour places have already been modernized, 50 more will be modernized at the end of the year 2004. This year 700 000 Lt (203 000 Eur) was allocated for this purpose from the city budget. For the year 2005 1 mil. Lt will be allocated. However, the urgent demand for modern e-governance much greater investment is necessary. The creation of a complex project on implementation of internet information system and clients' e-service system at Klaipėda City Municipality Administration would cost approximately 7 mil Lt (2 mil. Eur). The implementation of such a project would give a positive influence to the process of creating information society locally and in Lithuania, as a whole.