

Device, which will revolutionize your customer service system, irrespective of the character of your office.

The goal of our company was to create a device, which would improve and speed up the servicing of potential customers.

By making the most of our work experience with the self-servicing computer systems, we have created a device capable of accepting and marking documents. Moreover it is able to print out a confirmation of the document and keep a registry of them. The following is the result of our work:

DOCKIOSK



look

DOCKIOSK pic.



Nr 1 general

DOCKIOSK has been created based on an intelligent multimedia points with extended functionalities. We have used numerous patents of our authorship. Multimedia DOCKIOSK is the only device capable of delivering information, accepting documents from the inquirer and returning back a reliable certification. It is the „middleman” between the office and the user. It combines in itself promptness of the service (depositing of the document takes less than 10 seconds), high work efficiency, low maintenance cost, and most importantly it does not create any disputes between the institution and the inquirer.

The device functions based on a computer system, which manages the content displayed on the monitor's screen and controls other devices with which DOCKIOSK is equipped, that is: system for accepting documents (mechanical device), printers, cameras, and others.

Acceptance of the document from the inquirer (pic. 2)

DOCKIOSK IS EQUIPPED WITH THE FOLLOWING:

- computer, which controls the device and the touch-screen system,
- device managing software,
- module for accepting documents,
- document container,
- A4 laser printer (for printing confirmations and other documents)
- Power supplying-air conditioning equipment,



The mechanism accepts the documents and after being properly marked and photographed, it is thrown into a specially prepared container (pic. 3 and pic. 4)



After



having

selected the “document acceptance” function, specified appropriate parameters and entered the vital data (which afterwards are printed on the confirmation slip (ex. NIP, etc), the device opens its feeder slot. With the document being inserted (pic. 2), a time and document number stamping operation begins. Subsequently, the document is stored in a graphical format by either photographing or scanning it. All the parameters (photo, tax payer’s data, exact time of operation) are stored in the data base. The document itself is forwarded to the container (pic 5).



Document container (zdj.5)

As a consequence of the above actions, a record is kept of the document, and the inquirer receives a print out (dot or laser printer used) confirming the time of the deposition of the document. It might be used for resolving any future disputes, if such should occur (pic. 6, 7 and 8). The document, the record in the data base and the confirmation of having deposited the document (print out) is a proof to both the inquirer and the office, of the deposition of the document.



A prototype of the receipt print-out, confirming the deposition of the document (pic. 6)

In the final version a laser printer has been used and a belittled printout of the scanned first pages of the documents.

PREZENTACJA LUBLIN
LUBLIN - 2 GRUDNIA 2004

Potwierdzenie złożenia dokumentu PIT

Data złożenia dokumentu	02-12-2004 11:58:53
Dokument złożył	Tomek Pałuch (NIP)111-221-344 -444
Załączniki	1 szt.



KLIMON WYPEŁNIA PRACOWNIK, POLA CELOWE WYPEŁNIA URZĄD SKARBOWY. WYPEŁNIĆ NA MASZYNE, KOMPUTEROWO LUB RĘCZNIE. DZIWIĆ, SOWIAMI, LITERALNIE, CZYNNIWI LUB NIEPEŁNOSPRAWNYMI.

1. Nazwa: _____ 2. Nr dokumentu: _____ 3. Status: _____

DECLARACJA NA ZALICZKĘ MIESIĘCZNĄ NA PODATEK DOCHODOWY

za 4. Miesiąc - rok: _____ 000117 2004-09-28

znaczący dla podatników:
 - działalność gospodarczą,
 - umowy z tytułu najmu, podnajmu lub dzierżawy oraz innych umów o podobnym charakterze,
 - dla osób osiedlonych z dnia 20 lipca 1991 r. o podatku dochodowym od osób fizycznych (Dz.U. z 2000 r. Nr 14, poz.176, z późn. zm.),
 - w tym dalej "zaliczka",
 - składki podatku dochodowego od osób fizycznych;
 - miesiąc od stycznia do listopada - do dnia 20 każdego miesiąca za miesiąc poprzedni (zaliczka za grudzień w wysokości jednej dziesiątej uiszczona się w terminie do 20 grudnia, bez składania deklaracji);
 - od składek własowych według miejsca zamieszkania lub pobytu podatnika w ostatnim druku rocznicowym, tego deklaracja dotyczy.

ŁADANIA DEKLARACJI
do którego adresowana jest deklaracja

IMIĘ I NAZWISKO: _____
 TYTUŁ I KATEGORIA: _____
 8. Data urodzenia (dzień - miesiąc - rok): _____

A

confirmation document for the inquirer and a document marked with the date and other vital symbols (pic. 7 and 8)

Requirements:

- Connection to the electricity network, optionally to the LAN network, allowing to remotely upgrade applications, as well as to control the device software via an administration panel.
- Emptying document container (when full the system notifies the administrator about it by an e-mail, SMS, sound signal or via administration panel),
- Confirmation of the properness of stamping function and the functionality of the system. This operation lasts for about 5 minutes and mainly includes testing the setup of the mechanisms found in the DOCKIOSK.

Advantages coming from the possession of an DOCKIOSK:

- Standard document assembling time is estimated at less than 10 seconds. It is a competitive time compared to the traditional assembling document time.
- In an unproblematic and comfortable fashion can support a standard reception office and invokes a contemporary client informing system.
- It allows to fully control and solve any disputes concerning the deposition of the documents. This solution surpasses other systems, which are dedicated to other purposes (ex. informational-promotional booth). These devices are only adopted to the basics of office's paperwork, where the inquirer has to mark the document by himself/herself, by sticking a stamp on the document and depositing it into the box. These solutions, however, do not decrease the processing time and do not resolve the problem of credibility of properly deposited document, which in this case turns out to be vital.
- The system allows to verify the operation based on time and the type of the document, confronting it with the data and the document's image found in the data base. In extreme situation, the inquirer does not have to be in the possession of the confirmation (print out) of the document. He/she will only have to point out the time and place of the deposition, and we (the office) will be able to find the document's image in the data base and verify if the complaint was just.

Additional elements:



Multimedia DOCKIOSK has the possibility of accepting and installing additional devices. Some of them are:

- magnetic and IC card reader,
- a wireless access device to the internet (WLAN),
- coin and bill acceptor for the purpose of collecting a payment. This function has been installed for those, who not only use DOCKIOSK for informational use, but are able to earn money through accepting micropayments. Moreover, a cash-drawer could be added to the device for the purpose of giving out change. Furthermore, it would be able to hold the money until the client's full acceptance. If the client would make up his/her mind, he/she may receive all the money back previously inserted into the device.
- An additional webcam, which may be used as a monitoring device and make the DOCKIOSK more attractive. In case, when the sending e-mail module has been activated, it is possible to paste the picture to the e-mail or add a short movie clip to it.
- Other peripheral devices (scanners, printers).

WE HOPE, THAT OUR INNOVATIVE DEVICE WILL INTEREST YOU.

SINCE WE WERE NOT ABLE TO REACH EVERY POTENTIAL PERSON INTERESTED IN OUR PRODUCT, WE WOULD LIKE TO ASK YOU TO FORWARD THIS OFFER TO OTHER PEOPLE, AS WELL AS TO OTHER OFFICES AND PUBLIC UTILITY COMPANIES, WHOM THIS OFFER IS DIRECTED TO.